
The Baltimore Convention Center strives to make its events and facilities accessible to all.

For additional information or if you have questions, need assistance, or an accommodation not mentioned, please contact our ADA Coordinator in advance of your visit at 410-649-7000 or accessibility@bccenter.org.

Accommodations currently in place for:

- **Patrons who are blind or have low vision**
 - Large Print and Braille Signage
 - Detectable Elements Under Protruding Objects

- **Patrons who are deaf or have hearing loss**
 - *Assisted Listening Devices*
 - Assistive listening devices (ALDs) amplify and clarify sound by cutting down or eliminating ambient noise. The Baltimore Convention Center has infrared transmitters in meeting rooms 314-350. These transmitters will transmit audio from our house sound to receivers and are available during any show that is using our in-house audio and visual provider Projections
 - The Baltimore Convention Center also has the ability to provide Radio Frequency ALD's in meeting rooms 301-310, all four Ballrooms and Exhibit Halls as long as our in-house provider is providing audio.
 - If a show uses an outside audio visual provider, that AV company is responsible for providing ALD's to attendees. The BCC in house-provider can rent these devices, if needed.

- **Patrons who have mobility disabilities**
 - *Accessible Entrances*
 - All entrances to the Baltimore Convention Center are accessible. Various elevators operate between lobbies, exhibit halls, meeting rooms and ballroom foyer to provide patrons ease of access to each level of the building on the East and West sides.
 - *Accessible Seating*
 - The Baltimore Convention Center provides accessible seating locations throughout the building in our public lobby spaces.
 - Accessible seating in meeting spaces is also available upon request.
 - *Accessible Restrooms*
 - All public restrooms are wheelchair accessible.

- *Courtesy Wheelchairs*
 - Limited wheelchairs may be available upon request, but are not guaranteed.

- **Emergency Systems**
 - The Baltimore Convention Center is equipped with an emergency alert system which has both flashing strobes and voice alarms.

- **Staging Accessibility**
 - The Baltimore Convention Center has (2) ADA compliant ramps which can attach to both our Sico Tri-Height and Sico Performance Staging at 18" to 60" heights.
 - The Baltimore Convention Center also has (1) ADA compliant Ascension Virtuoso Vertical Platform Lift which can be used at 18" up to 60" heights which will work with both Sico Tri-Height and Sico Performance Staging.

- **Service Animals**
 - **Service Animals are permitted at the Baltimore Convention Center.** The ADA defines a service animal as any guide dog, signal dog, or miniature horse trained to provide assistance to an individual with a disability. This includes psychiatric service animals that are individually trained to provide service to individuals with psychiatric or neurological disabilities, such as preventing or interrupting impulsive or destructive behaviors. It does not include emotional support or comfort animals. Service animals must be harnessed, leashed or tethered at all times. A guest whose service animal poses a threat to the safety of other guests and employees may be asked to escort the animal off the premises.